Internet Telephony Services Providers' Association
The Voice of Advanced Communications

NEWS RELEASE

Enquiries - please contact:
ITSPA Secretariat
Email: team@itspa.org.uk
Tel: 020 3397 3312

2019 ITSPA Awards Winners Announced

1st May 2019 – The winners of the 11th annual ITSPA Awards, sponsored by Magrathea, have been announced today. The Awards, designed to celebrate innovation, best practice and recognise achievement within the next generations communications industry, were held at Glaziers Hall in central London. The awards were presented across twelve categories. The Awards continued with the same categories following last year's refresh which saw changes to the 'Best Business ITSP' categories and the introduction of four new categories (Best Multi-national Solution, Best VoIP Software, Best VoIP Vertical Solution and Best VoIP Wholesaler). The winners, highly commended entrants and finalists are listed below.

Award Winners:
Best Business ITSP (up to £2m): **Fuse2 Communications**
Best Business ITSP (£2m-£10m): **Voipfone**
Best Business ITSP (over £10m): **Vonage**
Best SOHO ITSP: **TTNC**
Best Multi-national Solution: **RingCentral**
Best VoIP Infrastructure: **SIP Trunk Call Manager Gamma**
Best VoIP Device: **Conference Phone Series Yealink**
Best VoIP Software: **Session Routing Engine Netaxis Solutions**
Best VoIP Innovation: **Session Routing Engine Netaxis Solutions**
Best VoIP Vertical Solution: **Contrex Hello Telecom**
Best Wholesaler: **Gamma**
ITSPA Hero: **Jim Reilly, OTA (Office of the Telecoms Adjudicator)**

Highly Commended:
Best Business ITSP (up to £2m): **PBX Hosting**
Best Business ITSP (£2m-£10m): **Foehn**
Best SOHO ITSP: **Dial 9 Communications**
Best Multi-national Solution: **VoIPLine Telecom**
Best VoIP Infrastructure: **NEMO Suite Netaxis Solutions**
Best VoIP Device: **Trio 8800 Solution Polycom**
Best VoIP Software: **Voxivo Cloud Phone Foehn**
Best VoIP Innovation: **MaX UC Metaswitch**
Best VoIP Vertical Solution: **Aeriandi Archive Aeriandi**
Best Wholesaler: **TelcoSwitch**

Entrants to all categories were independently reviewed by the ITSPA Awards judges **(Matthew Townend, Stephanie Watson, Paul Billingham and Dr Lucy Green).** Additionally, the ITSPA Hero Award was selected by the ITSPA Council, recognising an individual's significant contribution to the telecoms sector.

Eli Katz, the Chair of ITSPA, said "Congratulations to all the winners and the companies that were highly commended at the 2019 ITSPA Awards. The Awards continue to go from strength-to-strength and this year, in their 11th year, it is no different. The finalists represent the very best of our industry and the quality of the entries was particularly high. The Awards are a fantastic occasion which bring the industry together to recognise achievements over the past year. 2019 has seen some notable changes within the industry, for example ITSPA's lobbying efforts in the area of number portability have made real progress with Ofcom now taking the problem seriously and driving change through its blockchain proof of concept project and the recent consultations that ITSPA is looking forward to engaging with. We are extremely excited to see what the next year has to bring for this sector and for companies across the industry to get involved in the important work that ITSPA is doing."

Magrathea's Technical Director and the ITSPA Awards Sponsor, Linus Surguy, said: "Magrathea is thrilled to once again be the main sponsor of this prestigious industry event. We view the ITSPA Awards as a must-attend event for the industry and are delighted by the high standards of all categories. I congratulate all the winners and highly commended entrants!"

The 2019 ITSPA Awards were open to all those in the VoIP and unified communications space, including those who are not members of ITSPA. For more information on ITSPA or the awards, please go to www.itspa.org.uk

ITSPA Awards 2019 Finalists

Best Business ITSP (up to £2m) Finalists
Fuse 2 Communications
Hello Telecom
PBX Hosting
VoIPstudio

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Best Business ITSP (£2m-£10m) Finalists
Foehn
Gradwell Communications
Telappliant
TelcoSwitch
Voipfone

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Best Business ITSP (over £10m) Finalists
NFON
RingCentral
Vonage

Sponsored by

Best SOHO ITSP Finalists
Dial 9 Communications
Gradwell Communications
Soho66
TTNC
Voipfone

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Best VoIP Infrastructure Finalists
Fuse 2 Communications – CloudFusion
Gamma – SIP Trunk Call Manager
Netaxis Solutions – NEMO Suite
Ribbon – EdgeMarc 2900
SureVoIP – Customer Portal

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Best VoIP Innovation Finalists
Metaswitch – MaX UC
Netaxis Solutions – Session Routing Engine
Nuvias – Dovetail and Hub
Vonage – Nexmo Messages API and Dispatch API
Voxbone – Voxbone Voice

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Best Multi-national Solution Finalists

Pure IP
Ribbon
RingCentral
VoIPLine Telecom
Voxbone

Sponsored by

Best VoIP Device Finalists

Grandstream Networks – WP820 Cordless WiFi IP Phone
Polycom – Trio 8800 Solution
Sangoma – Zulu
Snom Technology – Snom D735s
Yealink – Conference Phone Series

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Best VoIP Software Finalists

Dial 9 Communications – Connect
Foehn – Voxivo Cloud Phone
JeraSoft – VCS
Netaxis Solutions – Session Routing Engine

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Best VoIP Vertical Solution Finalists

Aeriandi – Aeriandi Archive
Ciptex – Travel Market Vertical UC Solution
Hello Telecom – Contrex
Sangoma – Vega 3000G

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Best VoIP Wholesaler Finalists
Gamma
PBX Hosting
TelcoSwitch

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ITSPA Hero

Jim Reilly, OTA (Office of the Telecoms Adjudicator) for his work in driving efforts to reform number portability.

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Pure IP