



## ***NEWS RELEASE***

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**Internet Telephony Services Providers' Association**

*The Voice of Advanced Communications*

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### **2020 ITSPA Awards Winners Announced**

24<sup>th</sup> September 2020 – The winners of the 12<sup>th</sup> annual ITSPA Awards, sponsored by Magrathea, have been announced today. The Awards, designed to celebrate innovation, best practice and recognise achievement within the next generations communications industry, were held online, due to the current circumstances. The awards were presented across twelve categories. The winners, highly commended entrants and finalists are listed below.

#### **Award Winners:**

Best ITSP – Small Enterprise: **TTNC**

Best ITSP – Mid Market: **Foehn**

Best ITSP – Large Enterprise: **Ring Central**

Best SOHO ITSP: **Dial9 Communications**

Best Multi-national Solution: **Pure IP**

Best VoIP Infrastructure: **API Orchestrator - Netaxis Solutions**

Best VoIP Device: **D735 IP Desk Phone - Snom Technology**

Best VoIP Software: **X-on - Surgery Connect**

Best VoIP Innovation: **Voxbone Voice**

Best VoIP Vertical Solution: **X-on - Surgery Connect**

Best Wholesaler: **Gamma**

ITSPA Hero: **Peter Gradwell**

#### **Highly Commended:**

Best ITSP – Small Enterprise: **Fuse2 Communications**

Best ITSP – Mid Market: **X-on**

Best Multi-national Solution: **Vonage**

Best VoIP Device: **T58A with Camera - Yealink Network Technology**

Best VoIP Software: **Byphone - Voxbit**

Best VoIP Innovation: **Natterbox** and **Customised API - Nuvias**

Best Wholesaler: **TelcoSwitch**

Entrants to all categories were independently reviewed by the ITSPA Awards judges (**Matthew Townend, Stephanie Watson, Ajay Shah and Dr Lucy Green**). Additionally, the ITSPA Hero Award was selected by the ITSPA Council, recognising an individual's significant contribution to the telecoms sector.

Eli Katz, the Chair of ITSPA, said "Many congratulations to all the winners and the companies that were highly commended at this year's ITSPA Awards. The ITSPA Awards have never been held in such difficult circumstances and, in this most challenging of years, I am delighted that the Awards have recognised some

fantastic companies who have achieved great things in the past twelve months. The whole industry can be proud of its contribution to wider society and the role it has played in keeping the country going throughout the pandemic. With the shift in working behaviours necessitated by the crisis, our industry has arguably come to the forefront of the nation's attention, and it is clear that the next twelve months will be of great importance in the evolution of our industry. ITSPA will continue to ensure our members' voices are heard at this crucial time."

Tracey Wright, Director of Magrathea, said: "Magrathea is delighted to have again been the main sponsor of ITSPA Awards. Despite this year's virtual setting, the Awards continue to be the highlight of the industry calendar. Congratulations to all the winners in what was an incredibly competitive year!"

The 2020 ITSPA Awards were open to all those in the VoIP and unified communications space, including those who are not members of ITSPA. For more information on ITSPA or the awards, please go to [www.itspa.org.uk](http://www.itspa.org.uk)

## **ITSPA Awards 2020 Finalists**

### **Best ITSP - Small Enterprise Finalists**

bOnline

Dial 9 Communications

Fuse 2 Communications

SureVoIP

Voipfone

TTNC

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### **Best ITSP - Mid-Market Finalists**

Foehn

NFON UK

TelcoSwitch

X-on

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## **Best ITSP - Large Enterprise Finalists**

RingCentral

TalkTalk

Telappliant

Vonage

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## **Best SOHO ITSP Finalists**

Dial 9 Communications

SureVoIP

Voipfone

TTNC

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## **Best Infrastructure Finalists**

Gamma - SIP

Gradwell Communications - Fully Managed 3CX Cloud PBX Service

Netaxis - API Orchestrator

PBX Hosting

SureVoIP

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### **Best Innovation Finalists**

Natterbox

Netaxis - API Orchestrator

Nuvias UC – Customised API

Pure IP - Call Protect solution

Voxbone - Voxbone Voice - Compliance as a Service

Yealink Network Technology - T58A with Camera

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### **Best Multi-national Solution Finalists**

Pure IP

RingCentral

Vonage

Voxbone

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### **Best Device Finalists**

Grandstream - GXV3380 Android IP Video Phone

Poly - Trio 8300

Snom Technology - D735 IP Desk Phone with sensor

Yealink Network Technology - T58A with Camera

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### **Best Software Finalists**

Dial 9 Communications - Dial 9 Anywhere app

Netaxis Solutions - API Orchestrator

TTNC - myTTNC

Voxbit - Byphone

X-on - X-on for Surgery Connect

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### **Best Vertical Solution Finalists**

Ciptex - "R A C E" Remote Access Contact Enabler

Fuse 2 Communications

X-on - X-on for Surgery Connect

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### **Best Wholesaler Finalists**

Fuse 2 Communications

Gamma

PBX Hosting

TelcoSwitch

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**ITSPA Hero**

Peter Gradwell

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