



Benefits of Membership

- 1) Membership of the recognised UK VoIP trade association.
 - 2) Regular contact with Ofcom, Government and the European Commission to help promote VoIP and the Unified Communications industry and also to ensure a favourable regulatory environment in which to operate.
 - 3) Use of the ITSPA logo, which will be synonymous with quality of service. The logo denotes participation in self-regulation and adherence to both the Ofcom and ITSPA codes of practice. ITSPA members may use the ITSPA logo on their website, headed paper and promotional material.
 - 4) Opportunity to obtain the ITSPA Quality Mark. The logo is recognised by Ofcom, industry and consumers as a sign of best industry practice.
 - 5) Representation on a number of industry bodies
 - 6) Membership of a dispute resolution procedure. Under section 54 of the Communications Act, communications service providers must provide access to an external dispute resolution scheme for their customers or face a fine of up to £50,000.
 - 7) Regular members events, including dinners, workshops and networking receptions.
 - 8) Participation in key events involving Government Ministers, parliamentarians, regulators and the media, providing opportunities for members to convey their company's interest to face-to-face.
 - 9) Involvement in Technical Forums to discuss, propose and implement future standards.
 - 10) Peering network to connect Members to other ITSPs.
 - 11) Exclusive deals for members with a variety of companies providing services to members, including hardware, software and solutions:
 - 12) Investigate solutions for industry including fraud black lists, interoperability etc.
 - 13) Weekly newsletter and Intelligence Reports. News, compliance and regulatory information bulletin keeping our members regularly informed on national, European and international regulatory developments that affect members' businesses.
 - 14) ITSPA members can communicate with each other to discuss current policy, competition, technical and industry issues, via email discussions lists administered by ITSPA for its members.
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