



ITSPA Awards Winners 2009 10th December

VoIP Providers Honoured in Parliament at ITSPA Awards

10th December – VoIP Providers were announced in Parliament today at the 2nd annual ITSPA Awards. The ceremony was attended by over a hundred people including parliamentarians, civil servants and industry representatives. It took place in the Strangers Dining Room of the House of Commons and was hosted by Andrew Miller MP. The awards were presented in 5 categories, representing different areas of the VoIP and Unified Communications industry.

The Award Winners were:

- Best Consumer VoIP – Vonage *V-Plan 4i*
- Best Business ITSP (SMEs) – iNet Telecoms (Voipfone)
- Best Business ITSP (Large Enterprise) – ntl:Telewest
- Best VoIP Hardware – Polycom *VVX (TM)1500 D*
- Most Innovative VoIP Product – BT *IP Exchange*

Those Highly Commended were:

- Best Business ITSP category (SMEs) - Telappliant
- Best Business ITSP (Large Enterprise) – Ipitomi Ltd & Voicenet Solutions
- Best VoIP Hardware – Nortel: *(CS 2000)*
- Most Innovative VoIP Product – Snom *870*

This year, technical testing by EpiTiro was introduced for two of the categories - Best Consumer VoIP and Best Business ITSP (SME). Entrants for all categories also had to complete written entry forms that were independently reviewed by the ITSPA Awards judges.

Eli Katz, ITSPA Chairman, said, "I would like to congratulate the 2009 ITSPA Awards winners and finalists. It has been excellent to follow on from the inaugural awards last year with an equally competitive nomination process in 2009. Despite the tough economic conditions, residential and business customers are increasingly becoming more aware of the opportunities that VoIP can offer including cost, flexibility and new multi-media services. The testing regime again showed that VoIP can rival the PSTN for voice quality and reliability".



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Linus Surguy, Technical Director of Magrathea, said, “Magrathea is proud to again be associated with the ITSPA Awards and would like to congratulate all the winners this year. It has been encouraging to see such wide participation from so many companies, indicating the competitive nature of the VoIP market. It is important that we recognise the success stories of the industry and we hope this will continue”.

Iain Wood, Head of Marketing from Epitiro, said, “We welcomed the challenge of testing some of the award categories and were impressed with the quality and reliability of all the entrants. We look forward to developing this process further in the future and testing more of the award categories next year.”

The 2009 ITSPA Awards were open to all those in the VoIP space, including those who were not members of ITSPA. For more information on ITSPA or the awards please go to www.itspaawards.org.uk or www.itspa.org.uk

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ITSPA Finalists

Best Consumer VoIP Award Finalists:

Sponsored by:



- Coms Plc: *Coms Personal VoIP*
- Inet Telecoms Ltd: *Voipfone*
- Telappliant: *VoIPtalk*
- Vonage: *V-Plan 4i*

Best Business ITSP (SMEs) Award Finalists:

Sponsored by:



- Coms plc
- Gradwell
- Inclarity
- Inet Telecoms Ltd (Voipfone)



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- Telappliant
- Timico
- Vostron

Best Business ITSP (Large Enterprise) Award Finalists:

Sponsored by:



- BT Global Services
- Ciptex Solutions Ltd
- Ipitomi plc
- Timico
- NTL/Telewest
- Voicenet Solutions

Best VoIP Hardware Award Finalists:

Sponsored by:



- Cisco: *Cisco SPA525G*
- DIGITALK Ltd: *DIGITALK Session Border Controller*
- Nortel: *Nortel Communications Server 2000 (CS 2000)*
- Polycom: *VVX (TM) 1500*
- Snom: *Snom 870*
- Yealink (UK) Ltd: *T20P-T28P Phone Range*

Most Innovative VoIP Product Award Finalists:

Sponsored by:



- BT: *IP Exchange*
- Polycom: *VVX (TM) 1500*
- Snom: *Snom 870*
- TeleWare plc: *Intelligent Connect*



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Note to editors:

About ITSPA (www.itspa.org.uk)

ITSPA is the UK's industry body for Internet Telephony Service Providers. Founded in 2004, with over 60 members, ranging from the largest Tier one operators to the new entrants, providing services to millions of consumers and businesses.

About VoIP

Internet Telephony is the ability to make voice calls over any Internet Protocol (IP) connection, particularly broadband, using Voice over Internet Protocol (VoIP). IP Communications also enable a rich multi-media set of advanced services, including Video, High Definition Sound, Instant Messaging and Presence. Internet Telephony Service Providers can provide regular and enhanced phone line services – often at substantial cost reductions.

About Magrathea (www.magrathea-telecom.co.uk)

Magrathea is the UK's premier supplier of carrier services and managed solutions in all areas of the telecommunications market.

First established in 1995 Magrathea has seen the industry grow and change and their experience is a key part of the unrivalled service that is delivered to customers.

About EpiTiro (www.epitiro.com)

EpiTiro is the global leader in comparative broadband benchmarking providing customer experience insight to ISPs, telcos, cellcos, media providers, multi-national corporations and government regulators.

Voice, video and Internet performance is benchmarked via EpiTiro's worldwide deployment of ISP-I™ edge-based agents. EpiTiro is the chief source of intelligence for the ISPA (Internet Service Provider Association) awards and proud to be named the official tester of the ITSPA Awards 2009. EpiTiro was founded in 2000, and is based in Cardiff, Wales, UK.